

**SUMMARY OF TOTAL NUMBER OF COMPLAINTS RECEIVED BY BCCC FROM 20 JUNE 2011
TO TO 15 APRIL 2014**

S.NO	DESCRIPTION	NO. OF COMPLAINTS	ACTION
1	Complaints not relating to the Content/Suggestions *	8862	Complainants are informed that since such complaints does not specifically relate to content, the BCCC is unable to consider it and are hence disposed of.
2	Complaints against Advertisements	1022	Complainants are informed that the complaints related to advertisements should be taken up with the Advertising Standards Council of India (ASCI) at www.ascionline.org .
3	Complaints against movies	428	Complainants are informed that the BCCC will not address complaints related to films, movie/music videos, film trailers or any other production that can be telecast only after obtaining a certificate from Central Board of Film Certification (CBFC).
4	Complaints against News Content	1158	Complainants are informed that the complaints relating to the content of News Channels, should be taken up with the News Broadcasters Association (NBA) through their website www.nbanewdelhi.com .
5	Complaints against Quizzes/Prizes	571	Complaints regarding Quiz programmes are not specifically related to the content of the programme, therefore BCCC referred such complaints to the Board of Directors of IBF.
6	Complaints against Non IBF channels	344	All the relevant complaints received against NON IBF channels are forwarded to the Ministry of Information & Broadcasting.
7	Miscellaneous complaints **	3009	Such Complaints are not specifically related to content and are general in nature.
8	Specific Complaints	2203	Decisions regarding specific complaints can be viewed under the section, 'Decisions taken by BCCC'.
	TOTAL COMPLAINTS	17597	

* Complaints related to exaggeration in stories,twists & turns, suggestions,complaints without proper address, date & time of broadcast, complaints relating to service providers such as DTH, cable operator, sound problem, bad reception, Request for repeat telecast, request to change time of telecast, change lead role character of the programme etc.

** The complaints that are not specifiially related to content and are general in nature such as: Unethical editing, unrealistic content, childish poetry, serial is not good etc.