

**SUMMARY OF TOTAL NUMBER OF COMPLAINTS RECEIVED BY BCCC FROM 1 SEPTEMBER 2017
TO 20 NOVEMBER 2018**

S.NO	DESCRIPTION	NO. OF COMPLAINTS	ACTION
1	VALID COMPLAINTS	5074	Such complaints are specifically related to content of television programmes.
2	GENERIC COMPLAINTS	4961	Such complaints are not specifically related to content and are generic in nature.
3	OUT OF SCOPE	8227	Such complaints does not relate to content of television programmes. It also includes complaints pertaining to advertisements, films, news, quiz and non ibf member channels.
4	INCOMPLETE COMPLAINTS	360	The complaints where the details of complaints are not specified.
	TOTAL COMPLAINTS	18622	